LIST OF SERVICE CONTRACTORS

Show Services Contractor
GES has been appointed the "official" show services contractor for this event. Their information and order forms for services they provide, e.g. carpet and furniture rental, standard and custom exhibit space design, graphics production, plant and floral, labour and material handling services can be found in this Exhibitor Manual. Inquiries can be directed to: GES, 5675 McLaughlin Road, Mississauga, Ontario, Canada L5R 3K5; Telephone: (905) 283-0500; Fax: (905) 283-0501.

Transportation & Warehouse Services
GES Logistics has been appointed the “official” transportation and warehouse services contractor for this event. Their 24-hour worldwide services include: Transportation (LTL, Van Lines, Truckload, Air, International - door-to-floor, tracked/traced, 24 hours/day, 7 days/week), Warehousing and Exhibit Management. For inquiries, ordering, tracking, and for after-hours contact, call: Mr. Mario Mendes, GES Logistics, 5675 McLaughlin Road, Mississauga, Ontario, Canada L5R 3K5; Telephone: 905-283-0553; Fax: 1-905-283-0501.

Customs Broker
GES Customs has been appointed “official” customs broker for this show. The GES experts will take the fear and anxiety out of crossing the border and make exhibiting in Canada a seamless and positive experience. Information relating to the importation of goods from outside Canada can be found in this Exhibitor Manual. Inquiries can be directed to Mr. Mario Mendes, GES Customs, 5675 McLaughlin Road, Mississauga, Ontario, Canada L5R 3K5; Telephone: (905) 283-0553; Fax: (905) 283-0501.

Electrical/Mechanical Services
SHOWTECH Power & Lighting is the "exclusive" supplier for electrical / display-feature lighting / mechanical / plumbing / gas / compressed air in the MTCC. The hanging of decorative material, signage / banners, etc. must be handled through SHOWTECH. Electrical outlet/s if needed and so requested on the Exhibitor's Contract, will be provided by HealthAchieve Show Management as follows:
1. 1 - 800 watt, 120 volt duplex outlet for total exhibit space reservation of 100 to 200 square feet;
2. 2 - 800 watt, 120 volt duplex outlets for total exhibit space reservation of 201 to 400 square feet;
3. 3 - 800 watt, 120 volt duplex outlets for total exhibit space reservation exceeding 400 square feet.

NOTE: Please do not request SHOWTECH Power & Lighting for the outlet/s to be provided by HealthAchieve, Show Management.

Additional requirements (e.g. additional outlets, spotlights, etc.) need to be ordered from SHOWTECH by the exhibitor at their own expense. For additional electrical requirements or further information contact: SHOWTECH Power & Lighting, 5675 McLaughlin Road, Mississauga, Ontario, Canada L5R 3K5; Telephone: (416) 585-8109; Fax: (416) 585-8255.

Plumbing (Water and Drain) Services
For water and drain services contact SHOWTECH Power & Lighting, 5675 McLaughlin Road, Mississauga, Ontario, Canada L5R 3K5; Telephone: (905) 283 0550; Fax: (905) 283 0551.
Food and Beverage
MTCC is the "exclusive" supplier for all food and beverage services within MTCC. All arrangements for the serving of food and/or beverage must be made through their Food and Beverage Department. Food and beverage sampling in conjunction with specific exhibits in the MTCC must be approved in writing by the MTCC's Food and Beverage Department and the form can be found here. For further information contact: MTCC Catering Department, Metro Toronto Convention Centre, 255 Front Street West, Toronto, Ontario, Canada M5V 2W6; Telephone: (416) 585-8144; Email: catering@mtccc.com

Telephone and Communication Services
MTCC is the "exclusive" supplier of telephone services within the MTCC. Multi-line sets with special features, data lines, fax lines, hands free units, conference units, cellular phones, voice mail and other special services are available. The Metro Toronto Convention Centre is also pleased to offer both, wireless internet access and high speed internet access. For inquiries and pricing information, please contact the MTCC Telecommunications Department at Telephone: (416) 585-3596; Fax: (416) 585-8275; Email: telecommunications@mtccc.com

Housekeeping/Cleaning Services
Initial and daily exhibit space cleaning which includes vacuuming, dusting, cleaning of tables and emptying wastebaskets are included in your exhibit space rate. Should you require services other than those outlined above, these can be arranged for at the exhibitor’s expense direct with the MTCC's Exhibitor Services Department. Telephone: (416) 585-8387.

Parking (Indoor)
MTCC has indoor, multi-level parking for 2 MTCC parking lots over 1,700 cars, available 24 hours a day, 7 days a week. The entrance to the parking garage is located at the east end of the facility on Simcoe Street. It is accessible by turning south at Front Street onto Simcoe Street and then turning right at MTCC's parking entrance. Parking passes are available from MTCC for patrons requiring parking on a short-term basis (2 consecutive days or more).

Hotel Accommodation
HealthAchieve has partnered with onPeak as our official housing provider for this year. If you require hotel accommodations, please click here.

Warning: False Information on Attendee Lists and/or Housing Piracy
We want to bring to your attention that you may receive emails or phone calls from organizations who claim they are contacting you on behalf of the HealthAchieve Show Management, especially closer to the show dates selling you the “Attendees List for HealthAchieve” or offering you special hotel or housing discount. Please note that any of these companies that have reached out to you have no affiliation with the OHA and HealthAchieve and we have no working relationship with them. Please be aware that we do not sell our delegate lists to anyone. HealthAchieve.

Show Management is committed to protecting and safeguarding the privacy and security of customer and member personal information, and we do not sell or share participant contact information with anyone.