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## **Ontario's Dementia Strategy**

Ontario Hospital Association's HealthAchieve Conference

November 7, 2017

- To provide an overview of the strategic investments of the dementia strategy.
- Seek feedback on complementary work and supports for the delivery of the dementia strategy.

# DEMENTIA STRATEGY KEY INVESTMENTS

1

**Community Dementia Programs**



Expand province-wide access to dementia specific programs.

More dementia day, evening, and overnight programs, including transportation to and from programs for patients and care partners.

2

**Caregiver Respite**



Enhance flexible respite services for care partners of people with dementia.

Improved access to respite supports, including in-home and overnight, to reduce care partner burnout.

3

**Care Partner Education and Training**



Enhance education and training available to care partners.

In-person and online educational resources for care partners so people have the right skills to provide care for loved ones.

4

**Dementia Workforce Training and Education**



More dementia-specific training hours and supports for front-line and primary care practitioners.

Giving front-line health care providers more tools and supports to better manage dementia.

5

**Behavioural Supports at Home and in Community**



Expand Behavioural Supports Ontario program in home and community.

Enhancing supports in home and community to help care partners manage complex behavioural health needs.

6

**Behavioural Supports in Long-Term Care Homes**



Expand Behavioural Supports Ontario program in long-term care (LTC) homes.

Expand Behavioural Supports across all LTC homes.

7

**Evaluation of Memory Clinic Models**



Build on innovative models to increase access to specialised care.

Explore expansion of innovative models to improve patient diagnosis and appropriate management.

8

**Patient Navigation**



Expand access to integrated and coordinated dementia care in the community.

Additional care coordination support for newly-diagnosed people and their care partners.

9

**Continued investments in physician education in geriatric care**



Explore geriatric medicine and geriatric psychiatry training needs in partnership with the medical schools.

Enhanced capacity for specialists to support the entire health workforce to respond to the needs of our aging population.

10

**Dementia Campaign**

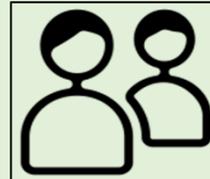


Expand dementia awareness campaigns.

Targeted campaigns to key populations to educate the public and reduce stigma around dementia.

**\$101 million over 3 years for Ontario's new Dementia Strategy**

# Supports for People Living with Dementia

	<b>Patient Navigation</b> 	<b>Behavioural Supports at Home and in Community</b> 	<b>Behavioural Supports in Long-Term Care Homes</b> 
<b>INITIATIVE</b>	<p>An investment in the Alzheimer Society of Ontario's First Link Program. Funds will be used to hire and train 46 new First Link Navigators.</p>	<p>An investment in to the LHINs to provide BSO community supports to people with dementia and their families residing in the community.</p>	<p>An investment to enable LHINs to hire specialized staffing resources to enhance existing BSO service delivery models in LTC.</p>
<b>DELIVERABLES</b>	<p>46 new First Link Navigators working across all 14 LHINs, proactively connecting people with dementia and their families to services and supports.</p>	<p>Up to 58 new FTEs that can be deployed in the community to provided support to people with responsive behaviours and their families.</p>	<p>Up to 150 new FTEs for BSO in long-term care as well as support training and stabilisation of existing BSO staffing resources.</p>
<b>OUTCOMES</b>	<ul style="list-style-type: none"> <li>• Improved patient experience</li> <li>• People with dementia have greater awareness and access to community supports and services closer to home.</li> <li>• People with dementia are able to stay in their homes and community longer.</li> </ul>		

INITIATIVE	<p style="text-align: center;"><b>Community Dementia Programs and Care Partner Respite</b></p> <div style="text-align: center;"></div> <p>An investment to enable LHINs to provide evening, overnight, emergency and specialized dementia programs and respite services.</p>	<p style="text-align: center;"><b>Care Partner Education and Training</b></p> <div style="text-align: center;"></div> <p>An investment to build a sustainable care partner education and training program across the province.</p>
DELIVERABLES	<p>Expand community dementia programming to include more spaces for evening/overnight care, specialized programming for those with early onset dementia and responsive behaviours and transportation to and from programs.</p>	<p>Education and training for 8,261 new care partners across 14 LHIN regions. Ongoing training to 7,630 continuing care partners.</p>
OUTCOMES	<ul style="list-style-type: none"> <li>• Increased capacity within the health care system to provide supports to care partners.</li> <li>• Care partners across the province have access to programs and services that meet their unique needs and circumstances.</li> <li>• Reduced care partner stress and fatigue.</li> </ul>	

	Evaluation of Memory Clinic Models	Dementia Workforce Training and Education
INITIATIVE		
DELIVERABLES	<p>An investment to evaluate short - and long-term health system impacts of Primary Care Collaborative Memory Clinics in Ontario.</p>	<p>An investment to enable service providers to increase their capacity to provide dementia training to front-line staff. Funds will be used to enhance the competencies of healthcare staff work directly with people living with dementia and their families.</p>
OUTCOMES	<p>Data collection and analysis of health system impacts of Primary Care Collaborative Memory Clinics in Ontario.</p> <p>Training for up to 20,000 front-line care staff.</p> <ul style="list-style-type: none"> <li>The health care workforce has increased capacity to provide care that meets the unique needs of people living with dementia in the communities where they live.</li> </ul>	

- Evaluating the strategic investments is a key component of the dementia strategy.
  - Data collected through the dementia strategy will:
    - Enable the ministry to monitor the progress and impact of the strategy.
    - Increase understanding of dementia populations and inform the ministry's dementia capacity planning work.
- The ministry is looking to collect data on:
    - Patient experience
    - Care partner well-being
    - Long-term care demand
    - Alternate Level of Care (ALC) days
    - Referrals

- The Dementia Capacity Planning (DCP) Project was established to support persons with dementia and their care partners while managing the increasing demands of providing dementia care on the health system.
- The project is currently focused on ensuring community-dwelling persons with dementia safely remain in their homes and communities longer and care partner well-being.
- **Dementia capacity planning provides tools and other supports to enable LHINs to develop capacity plans that meet provincial objectives while responding to local planning needs.** For example, LHINs received a regional profile tool on October 13<sup>th</sup>, 2017, containing the following information:
  - Standardized data on the local dementia population and their health needs.
  - Evidence on effective community interventions on their local population and system use (e.g., the effect of care partner education on delaying need for long-term care by the community-dwelling persons with dementia).

### **Autumn 2017:**

- Begin implementation of the dementia strategy.

### **Winter 2018:**

- Planning for Year 2 investments.

### **Spring 2018:**

- Evaluation of Year 1 investments and rollout of Year 2 investments.

# Appendix A: Alignment with Other Ministry Initiatives

Initiative	Purpose
Patient's First: A Roadmap to Strengthen Home and Community Care	Three-year plan to transform the home and community health care sector through increased funding and higher quality, more consistent and better integrated home and community care.
Access to Specialists Strategy	Bringing down wait times for specialists by improving the referrals process, better co-ordinating care, improving access to the right providers.
Personal Support Worker Strategy	To create a strong PSW workforce with the capacity to deliver high quality personal support services in the home and community care sector now and in the future.
Health Quality Ontario: Dementia Community Quality Standard	This quality standard addresses care for people living with dementia in the community. The quality standard focuses on care provided by primary care, specialist care, hospital outpatient, home care, and community support services. It also provides guidance on support for caregivers of people living with dementia
ALC Strategy	The Ministry has developed a two phased ALC Strategy. The strategy seeks to reduce ALC rates in the immediate term through the implementation of short-term transitional care models and increasing supportive housing. Lessons learned from short-term transitional care models will inform the development of a longer-term approach.