



“The Neo solution is the most comprehensive specialist needle exchange, supervised consumption and Suboxone monitoring system in North America”

- **Completely User definable**
Users define their own locations, packs, needles, syringes, sharps containers, paraphernalia and information packs. Each location can have their own tailored transaction screens so your specialist units will only see what's relevant to them.
- **Completely Anonymous**
Anonymous recording of client demographics, needle exchange and supervised consumption transactions.
- **Needle Exchange Transactions**
Records any item given to or returned by a client. View comprehensive histories of all needle exchange transactions. Records retrospective transactions for those locations that are still paper based.
- **Supervised Consumption Transactions**
Records the supervision of any number of user defined drugs, including dose and prescriber. View comprehensive histories of all supervised consumption transactions.
- **Suboxone Transactions**
Records the training, consent, supply and resupply of Suboxone. Record Suboxone batch numbers and expiry dates and produce automated messages for client retraining, recalling out of date or defective Suboxone.
- **Location and Client Based Diaries**
Schedule events, treatments or staff training and be alerted to events that have not been completed on time.
- **New and Alerts**
Create news items informing staff of training days, new research or service policies and procedures. Create emergency alerts such as “please advise clients of contaminated heroin in our area” which scroll across the top of every Neo screen.
- **Blood borne Virus Monitoring**
Record Hep A, B, C, and HIV status along with vaccination details and date of last transaction.

Comprehensive Reporting

Select from a range of over 40 standard reports all of which can be exported to CSV or XML files that will allow further analysis in Excel or Access or any other reporting tool you may use.

• Comprehensive Invoicing

Produce invoice for all your paid outlets for needle exchange, supervised consumption and Suboxone. Select from an array of invoicing templates that allow you to pay by transaction, by packs dispensed, by retainer fee, by bins returned or by any combination.

• Anywhere Anytime Access

Neo is completely web based and can be accessed via any PC, internet available device iPhone or iPad. Ideal for mobile exchanges.

• Completely Secure

Neo uses the same encryption and security technology employed by internet banks. Neo also has a comprehensive security module that allows the system administrator to provide restricted access to Neo functionality and data as required.

• Technology

Neo is based on the industry standard Microsoft SQL database and .NET platform.

• Managed Service

Our managed servers guarantee 100% network availability, one hour hardware replacement and 24 /7 availability.

• Training

Neo has comprehensive training documents and videos. We can accommodate all of your training needs from training your system administrator on line to training Neo users on site in their place of work.

• Coming Soon

Neo is constantly being developed in partnership with our users, ensuring that Neo is always at the forefront of harm reduction service requirements. During the first part of 2011 we will be introducing:

- Comprehensive stock management and electronic ordering of stock
- Smoking Cessation
- Emergency Contraception
- Chlamydia Testing

For more information or to organize an online demonstration
please call or email

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Harm Reduction Solutions
Working to reduce harm in hard to reach, or easy to ignore people