Big Data, Documentation, Quality, Case Mix - Are You Leveraging Your HIMs?

November 3rd, 2014
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Agenda

• Current Environment
• Challenges
• Successes
• Things to Consider
Current Environment

- Use of data to inform important decisions – **Funding, Planning** and **Quality Patient Outcomes**.
- Increased demand for **more data** and more **timely data**.
- No additional $$.
- Data Quality is paramount.
- Changing Landscape in Healthcare.
Data Quality Correction Cycle

Data Quality Verification and Correction Cycle

- OHRS - Trial Balance Submissions
  - N/A
  - Q2
  - Q3
  - Q4

- Clinical Data Submissions
  - Q1
  - Q2
  - Q3
  - Q4

Final Data

- Good Facility-Wide Data Quality Processes
- Data Submission Compliance Reports
- Quarterly Data Quality Reports
- Data Quality Surveillance Reports
- Data Quality Monitoring Tools

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Successes

• Increased number of HIM programs being developed.
• Increased **value** and **recognition** of HIMs.
• Increased engagement of HIMs in projects –QBPs, Data Quality Culture, Case Costing.
• HIMs are finding new and creative ways of educating others about who they are and what they do.
• Support from CHIMA and OHIMA –**Advocate, invest in sustainability** through education and build relationships for HIMs.
Challenges

- Making time for education.
- Maintain the code of Ethics - no matter what.
- Increased demand for additional data elements.
- Facilities are accountable for their data.
- Incomplete Documentation.
- Submission deadlines are non-negotiable.
- Sustainability – DAD coders especially.
Age Distribution of CHIMA Members

*Source: Health Informatics and Health Information Management – Human Resources Outlook 2014-2019
Things to Consider

- New career opportunities –do you leverage your HIMs?
- New projects –do you leverage your HIMs?
- Technical Improvements –do you leverage your HIMs when you are making changes?
- Data Quality –are you helping your HIMs improve data quality?

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